

Care and Maintenance

Routine Care for MATTE Finish Solid Surface

Solid Surfaces are poured from powdered stones and resins.

Removing stains and Fixing Scratches or Burns

Like other high-use products; nicks, scratches and cuts are inevitable with Solid Surface products. But because Solid Surface is solid all the way through, it is easy to renew to it's original appearance as described below:

Identify the extent of the damage and ascertain whether a minor repair will solve the problem.

If the damage is minor, try to repair it or clean it with an abrasive cleanser such as Soft Scrub, bleach or a common household degreaser. Be sure that your abrasive cleaner is colorless. Soapy water or ammonia-based cleaner will remove most dirt and stains from the surface.

If the above step is unsuccessful, follow the simple polishing steps below:

Matte Finish:

1. Clean the surface with water, making sure no dust remains.
2. Use 800 grit sandpaper to polish the surface in focus with water to gain a smooth surface and matte finish.
3. Wipe up the water with clean, dry cloth.

Preventing Heat and Other Damage

Avoid exposing Solid Surface to strong chemicals, such as paint removers, oven cleaner, etc. If contact occurs, quickly flush the surface with water.

Remove nail polish with a non-acetone based polish remover and flush with water.

Do not cut directly on Solid Surface countertops.

Renewing Solid Surface

While nicks, stains, cuts and scratches can permanently mar most other surfaces, they won't compromise the appearance of Solid Surfaces. That's because it's easy to restore Solid Surface to it's original state, using an ordinary abrasive cleanser and common household degreaser. If damage does occur, Solid Surface can be repaired on site, saving both downtime and aggravation.

Routine Care for High Gloss Acrylic tubs

Seamless acrylics are chemically welded, filed, sanded and painted on the exterior near the top of the tub. Care should be taken in this area of the exterior, like a custom color.

Seamless tubs with scratches, gouges, or deep scrapes near the top cannot be sanded out and will require a painting professional to restore the original appearance of the exterior of your tub. See discounttubrepair.com for professional Acrylic tub repair services.

Never use abrasive cleaners containing scouring powder or grit to them.

Never use steel wool, acetone, window cleaning products, ammonia, paint thinner, mineral oil on your bathtub.

Clean the interior acrylic surface after each use. A soft sponge and liquid detergent like Seventh Generation with warm water will serve to maintain the cleanliness of your bathtub. Make certain that your chosen detergent is suitable for use on acrylic surface.

Routine Care for High Gloss Gelcoat tubs

Use the same instructions as Acrylic above. Today's Gel Coats are much improved and often hold up as well as acrylic with these main advantages:

*Thickness is consistent over the entire tub, while vacuum formed acrylics are thicker at the top and thinner at the bottom of tub.

*Deep gouges in the gel coat can easily be fixed or replaced, where acrylic, never being a liquid, cannot be replaced after tub is made. Repairs to acrylic are much more difficult and costly than gelcoat repairs.

JetstreamWorks uses a superior grade of high gloss gelcoat very similar to marine gelcoat used in the boat manufacturing industry. It is very durable, resilient and beautiful.

Routine Care for High Gloss Enamel

The interior of your cast iron tub is was made by dropping dry porcelain on a fiery hot tub and the finish is then melted, thus the inconsistent thickness and slight runs are common.

The exterior of your tub was painted with quality car paints. Some finishes have clear coats over basic paint, and some finishes have multiple layers of paint.

Never use abrasive materials such as brushes or scouring pads to clean any surface of the tub. Avoid using abrasive cleaners, cleansers or disinfectants. Use of any such product will void the warranty and alter the surface, color and/or finish.

Bath bombs are not recommended for use with the enamel surface. While manufacturers of such products might not have disclaimers stating this, they do say that the enamel surface must be completely free of soap scum, skin cells, etc. or the dye within these products could stain the surface. Alternatively use a mild bubble bath.

Bathing Salts can be used at your discretion since some are treated with a harsh chemical process, which can compromise the enamel surface. Using salts that are all natural is acceptable for occasional usage.

Seamless Acrylic Freestanding Tubs and Acrylic Tubs with Custom Painted Exteriors: Special Custom Exterior Colors

JetstreamWorks does not paint the interior of any tub.

The exterior custom colors are car paint. Clean carefully with liquid bath cleaners and never use alcohol or any chemicals. Auto polish and wax are best for stubborn stains or sticky substances on the tub.

Seamless acrylics are chemically welded, filed, sanded and painted on the exterior near the top of the tub. Care should be taken in this area of the exterior, like a custom color.

Seamless tubs with scratches, gouges, or deep scrapes near the top cannot be sanded out and will require a painting professional to restore the original appearance of the exterior of your tub. See discounttubrepair.com for professional repairs and restoration.

Plumbing Fixtures (tub fillers/faucets, drains)

***Standard Care-** for best practice, maintaining fixtures, it is advised to dab off any excess water left on the fixture with a soft cloth after every use. Always use a dabbing action to dry off metal, not rubbing action. Water left on the metal surface to evaporate will form mineral deposits. Dust, toothpaste, shaving gel, hairspray, and any other products used in the bathroom could compromise the finish if not wiped off and left to settle on the fixture.

Un-lacquered Living Finishes (oil rubbed bronze, polished nickel, un-lacquered brass and un-lacquered brushed brass)- Living finishes like un-lacquered brasses will naturally age and patina to display a beautiful individual appearance as they are exposed to the environment of the installation. This aging can be slowed by using bees wax polish to protect the surface. Suitable

metal polish can also be used to easily clean off any aging marks if the intent is to keep the product shiny.

Oil rubbed bronze is the most fragile of finishes and will easily become damaged with water deposits. We highly recommend to maintain an original appearance that the oil rubbed bronze is lightly polished with a non-abrasive car wax every 2-3 months, this will prevent water marks from settling.

Polished nickel is the most robust of living finishes and a soft cloth wipe will remove most marks. We also recommend the periodic use of a car wax polish to keep potentially damaging water marks from settling on the surfaces.

Lacquered surfaces (chrome, brushed nickel and painted) *Use Standard Care as mentioned

WARNING:

Unless otherwise indicated never use abrasive cleaners of any kind, this includes bleach, ammonia or scouring powders, these can strip the lacquer and coating causing discoloration and corrosion of the base metal.